



Change your mind? Change your mount.

MOUNT CONVERSION SERVICE

SIGMA

Frequently Asked Questions

With this service, can I exchange my lens for a new lens?

No, we will only replace the mount and related components on your lens, which will allow you to use the lens on your new camera.

Are all Sigma lenses supported by this service?

No, only lenses from Sigma's three new product lines (Art, Contemporary, and Sports) are eligible.

Can I request the conversion of my lens to any mount of my choice?

Yes, as long as the lens has been released by Sigma in the requested mount.

Is it possible to revert to the original mount?

Yes, simply submit another request for the service; the conversion will be processed as a new request and will be charged accordingly.

Are there limitations on the function of the lens after the mount conversion?

No, the lens will function the same as any lens released by Sigma with the corresponding mount.

Is there any risk of performance degradation after the mount conversion?

No, your lens will be put through the same stringent quality-control testing as all of Sigma's new lenses to ensure the highest level of performance.

Is there a cost for the Mount Conversion Service if my lens is still under warranty?

This is a paid service regardless of warranty coverage. Please visit www.SigmaCanada.ca/MCS for more information.

How long will mount conversion take?

You will receive an estimated completion date when you submit your request.

Is there a limit on how long after I purchase my lens that I can have the mount converted?

Sigma will support lenses and offer the conversion for 5 years after they have been discontinued.

How can I request this service?

Please contact your nearest authorized Canadian Sigma retailer or visit www.SigmaCanada.ca/MCS.

After converting the mount, will you return the original parts you've removed?

No, parts will not be returned.

Is it possible to convert the mount of a lens multiple times?

Although it is possible, there may be limitations depending on the condition of your lens.

To apply for the service, can I contact the store where I bought my lens?

You may contact any authorized Canadian Sigma retailer or visit www.SigmaCanada.ca/MCS to apply for Sigma's Mount Conversion Service.